

Massachusetts New Landlord Introduction Letter

General template, not legal advice. Have a Massachusetts attorney review before use. Last reviewed October 29, 2026.

Date

Tenant name or names

Property address and unit

City, state and ZIP

Dear _____ (Tenant name),

We are writing to introduce ourselves as the new owner of _____ (Property address). The sale from _____ (Previous owner name) closed on _____ (Closing date).

Your lease continues

Your current lease stays in effect on the same terms, including the rent, the due date and the end date. A change of owner does not end your lease, and you do not need to sign anything new because of the sale.

Where to pay rent

Starting with the rent due on _____ (First rent due to new owner), please pay _____ (New owner or manager name) by _____ (Accepted payment methods) at _____ (Payment portal or address). Rent for earlier months that was paid to the previous owner has been credited. If you have already paid _____ (Month) rent to the previous owner, you do not need to pay it again.

Please be careful of any request to send rent elsewhere that does not come from the contacts listed in this letter. If you are unsure, call us at the number below before paying.

Your security deposit

Your security deposit of \$_____ (Deposit amount) has been _____ (Transferred to the new owner, or held by name). It will be held and returned under your lease and Massachusetts law.

Where deposits must be held in Massachusetts: The deposit must be kept in a separate interest bearing account at a bank in Massachusetts, protected from the landlord's creditors. (G.L. c.186, section 15B)

Deposit notice rules in Massachusetts: The tenant gets a signed receipt when the deposit is paid and a bank receipt within 30 days; without the bank receipt the tenant can demand the deposit back at once. (G.L. c.186, section 15B)

How to reach us

For	Contact	Phone	Email or portal
Rent and account questions			

For	Contact	Phone	Email or portal
Repair requests			
Emergencies			

Notices to the landlord under your lease should now be sent to: _____ (Notice address).

Please send us a quick reply to confirm the best phone number and email for you, and the names of everyone living in the home. If you have an open repair request, let us know so nothing falls through the cracks.

We look forward to working with you.

Sincerely,

New owner or agent signature

Printed name

Date

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